



TRANSPORTATION REOPENING

Phase 1 – Medical Appointments

Starting June 8, 2020

Please note that the availability of transportation is subject to change at any time if safety guidelines or recommendations change via executive order or if the safety of members or staff is determined to be at risk.

PASSENGER PROTOCOLS

1. The client must wear a mask and sit at least six feet away from the bus driver.
2. When making an appointment, the client must let us know whether he or she will be admitted into the waiting room or must wait outside. The bus driver will wait at the facility until the client is called in if required, but we will need to adjust our schedule accordingly.
3. Due to the extended wait time, we may need to limit the number of appointments per day.
4. The client must stay home if he or she shows any signs of illness. This includes but is not limited to coughing, sore throat, fever, vomiting or diarrhea.
5. The client's temperature will be taken prior to getting on the bus.
6. The client must notify the Spotswood Office on Aging immediately should he or she use our transportation and subsequently test positive for COVID-19.

BUS PROTOCOLS

1. The bus will be disinfected before and after each client.
2. The bus will also be disinfected weekly using an electrostatic sprayer.
3. The bus driver will wait at the facility until the patient is called in if the office isn't allowing patients to use the waiting room. We reserve the right to limit the number of appointments per day to allow for this practice.
4. If there are two seniors going to the same complex at the same time, we will allow both to be transported. The clients must sit at least six feet away from each other while on the bus.
5. The bus driver must wear a mask and remain at least six feet away from the client or behind the partition.

As always, appointments are made on a first come, first served basis. If there are two clients going to the same medical facility near or at the same appointment time, we will transport both clients together. The clients must sit at least six feet apart on the bus.

Thank you for your cooperation and we will issue updated information as this situation develops. For more information on COVID-19 and ways to protect yourself and others, please visit nj.gov/health/cd/topics/ncov.shtml.